

Uxbridge BID - Baseline Council information

Street cleansing

The majority of the proposed Uxbridge BID area (shown on BID map) would be classed as a 'town centre' so we have an on site street cleaning presence during the day. ;

We aspire to achieve 'Grade A' cleanliness for litter in the town centre - in practical terms this means absolutely no litter present - at 8.00 am in the morning.

A summary of manpower and operating times is set out below;

Weekdays

2 operatives Monday to Thurs 07.00 -16.00 Mon/Tue
07.00 -15.00 Wed/Thurs

3 operatives on Friday 0700 - 1500

2 operatives- Empty all bins every morning 2 x 2 = 4hrs

1 Johnson sweeper every day Mon/Fri 3hrs

Weekend

Saturday 2 operatives, one 07.00 - 17.00 the second 11.00 -17.00

Sunday 2 operatives one 07.00 - 14.00 and the second 11.00 - 17.00

7 day Mechanical swept (Monday to Sunday) 1 Johnson sweeper 06.00 - 08.00.

The graffiti contractor, MPM remove graffiti and fly posting. They will monitor certain key locations, known for graffiti. Within the area shown, the wall on Park Road, junction with Uxbridge Road - the gates to the old RAF base was often hit with graffiti. There are other 'hot spots' that are checked frequently.

Emptying litter bins (Monday to Sunday)

5 night litter bin emptying (Monday to Friday) 1 operative every evening Mon/Fri for period of 4hrs

Saturday and Sunday 1 operative empties all bins 05.00- 0630

Refuse and recycling

The majority of the household properties in the area shown are either flats above shops, or purpose built developments (for flats). The flats above shops will get their refuse collected each week by presenting it in sack. The refuse in the purpose built blocks will be held in the large metal bulk bins.

This area has the following Refuse and Recycling services:

- Weekly Trade bulk bin collection.
- Fortnightly Trade bulk Bin collections

- Weekly Recycling bulk Bin Collection
- Fortnightly Trade bulk Bin Recycling collection
- Weekly Trade black bag collection

There are a very small number of domestic properties within this area who receive the following:

- Weekly Domestic bag collections
- Weekly Recycling bag collections
- Weekly Garden waste collections

We also have a twice weekly delivery of recycling bags, textile bags and food waste bags to Uxbridge Library and the Civic Centre, we also deliver recycling, garden and food bags to domestic properties on request via the Contact Centre.

Green Spaces

We have trees lining Hillingdon Road, Mahjacks Roundabout, Harefield Road roundabout, A4020 Oxford Road, all around the Civic, up the High Street down the Tescos end and down York Road. Regular routine inspections are carried out on the trees in Uxbridge High Street, and any remedial works identified are then carried out as appropriate by our contractors.

Any dead, diseased, dying, damaged (if not retainable) trees identified are removed, and are replaced in the next available planting season between November to March.

There are barrier baskets on Hillingdon Hill by St Andrews roundabout and on A4020 Oxford Road.

There are hanging baskets at Mahjacks roundabout, High Street, Belmont Road and outside the Civic.

Hanging baskets and barrier baskets are installed during summer months May - October and watered as required.

The Council also has 3 big planters & flower beds on the Civic centre forecourt. These planters and beds are replanted on a seasonal basis and maintained as required.

Street lighting

The Council currently manages and maintains street lighting throughout the proposed BID area. The current maintenance and inspection regime is set out below:

- **Every week:** Inspect subway lights to ensure most fittings are working correctly.
- **Every year:** Clean and replace all lamps (non LED) in illuminated signs, bollards, zebra crossings and school patrol warning lights.
- **Every six years:** Electrically test all lights, illuminated signs and bollards etc.

- **Clean and replace Lamps:** Every three to six years depending upon the type of lamp.
- **Structural inspection and testing:** Columns over 15 years old are currently structurally inspected and tested to ensure they are safe.

Festive lighting

We currently provide lighting to lamp columns in Vine Street, Windsor Street and Uxbridge High Street, together with a Christmas tree and lighting on the forecourt of Uxbridge underground station. . We also light a number of trees in the High Street. The value of activity is circa £ 11,000 per annum (VAT not included).

- Maintain public highway to remain fit for purpose. This covers regular inspections, condition surveys, records of defects and responsive maintenance to maintain public safety.
- Street lighting maintenance
- Highways and street lighting term contracts are available as required both for reactive and planned maintenance.
- Street works approval for activities, utility works and placing of structures on highways and lamp columns, scaffolding, skips, banners and other structures
- Signage preventing cycling in the pedestrianised area.
- Maintenance of signs, lines and drainage
- Enabling and managing parking provision and control including taxi ranks, disabled parking

Environmental health

The Council's Residents Services department provides support and advice to the local business community as well as having an enforcement role in the following areas:

- Licensing -
- Environmental Health - Food Safety
- Health & Safety
- Trading Standards
- Environmental Protection

Anti Social; behaviour officers

The Council's team of ASB officers currently operate in Uxbridge on a daily basis. Whilst due to the nature of the work the team do not have set times of operation but the teams work in pairs and normally there are four officers at any one time and they are operational within the town centre for at least two hours at a time. The ABS officers also responsible for the enforcement of the public spaces protection orders