

What is the Business**Improvement District (BID) levy?**

The BID levy is a charge payable in respect of non-domestic properties in the Business Improvement District area of the town centre. The second BID Levy demand notice will cover the billing period October 2018 – September 2019

What is the Uxbridge BID Company Ltd?

The Uxbridge BID Company Ltd is a non-local authority BID Body and is responsible for providing the Business Improvement District services for Uxbridge Town Centre. The company was appointed as the BID body through the ballot process.

Who do I contact with an enquiry about the BID?

If your enquiry is about payment or the amount that you have been charged, then you should contact the London Borough of Hillingdon. However, if your enquiry is about the BID services or anything other than payment you should contact the Uxbridge BID Company:

Email: info@uxbridgebid.com

What is the Local Authorities role in the BID?

By law the Local Authority is the billing authority for the business improvement district, which means they are responsible for the collection of BID Levy. They are not responsible for providing the BID services because there is a non-local authority BID body for the Uxbridge BID.

Who has to pay the BID levy?

The person or organisation liable to pay the non-domestic rates for the property is liable to pay the BID levy. Where a property is occupied this will be the occupier, for empty properties the person or organisation entitled to occupy the property is liable to pay. This will normally be the leaseholder or the owner.

Does the Local Authority and other Public-Sector Bodies pay the BID levy?

Yes.

Can I opt out of the BID?

No. The BID is legally binding on the non-domestic ratepayers in the Business Improvement District area.

How much is collected in BID levies?

Approximately £523, 000 will be collected by the BID per annum. Details of the expenditure will be provided to levy payers on an annual basis and published on the Uxbridge BID website www.uxbridgebid.com

What happens to the money collected through the levy?

The funds collected through the levy can only be used to pay for BID services in accordance with the published Uxbridge BID Business Plan 2017 – 2021. The funds received in the BID revenue account will be paid to the BID Body (Uxbridge BID Company Limited) on a quarterly basis to pay for the BID services that are provided by the company.

What do I get for my money?

The Uxbridge BID Company is responsible for providing the BID services. Please contact the Uxbridge BID Company if you have any questions about the BID services.

Aren't these services already provided by the council?

No. By law the services provided under the Business Improvement District must be additional services not already provided by us or enhancements to existing services. Please see refer to the published 'Baseline Agreement' on the Uxbridge BID website.

I don't benefit from BID services why should I pay?

The BID Levy is a charge payable by law and not a payment for services received. If you have an enquiry about how you can benefit from BID services please contact Uxbridge BID, info@uxbridgebid.com

I voted against the BID or wasn't eligible to vote at the time of the ballot. Do I still have to pay?

Yes. The result of the BID ballot held in June/July 2017 is binding on all non-domestic ratepayers in the BID area from 1st October 2017 – 30th September 2018. This includes persons or organisations who become ratepayers after the date of the ballot.

Is there an increase in the BID levy each year?

The Levy rate will be increase by the fixed rate of inflation of 3%

The property is unoccupied do I still need to pay?

Yes. The ratepayer for an unoccupied property is also liable to pay a BID levy.

Can I pay by instalments?

The BID levy is payable in one payment.

What should I do if I can't pay?

If you have genuine financial difficulty and are unable to pay then you should contact us straight away on 0300 123 1384. Never ignore requests for payment as this will only make the situation worse.

What happens if I paid for the year then cease to be liable?

The BID Levy rate has been in accordance with the 'chargeable day' principle that imposes the full year levy charge on a fixed day of the year and then there are no refunds available within the year as a result of any changes in occupancy.